



ABM Parking Services

Parking, Elevated.

Readiness Guide: Comprehensive Solutions for Parking and Transportation Management



Comprehensive Parking Services

ABM Parking Services gives you the specialized expertise, scale and readiness plans to reopen your facility in a way that helps establish and maintain safe, well-managed spaces for your staff and guests. From facility parking management to shuttle service and valet, ABM constantly calibrates to the needs and size of your facility to deliver consistent, high-value results.

Proven Track Record

ABM supports a wide range of off-street and on-street parking facilities across more than 2,000 client locations, including some of the largest and most prestigious buildings in the U.S. Clients rely on ABM for best practices in operations and maintenance to elevate their overall guest experience while operating at peak safety, efficiency and profitability.

Parking Management, Elevated

Companies that entrust ABM for parking management typically earn 10-15% more in revenue. ABM teams who manage and work in your garages are dedicated to the success of your facility in revenue management, operations and customer service.

Financial Management, Elevated

ABM collects more than \$1.5 billion in parking revenue for our parking clients every year. We use stringent auditing procedures, the highest level of PCI payment security, and data from leading parking payment and data platforms to help forecast and maximize occupancy and revenue.

▶ Earn **10-15%** more revenue with ABM

▶ **\$1.5B** parking revenue collected for clients every year



ABM is well-versed in current and emerging trends in touchless technologies, mobile payment, contactless card readers, license plate readers, and platforms to optimize occupancy and deploy dynamic pricing.

Business Intelligence Platforms

Real-time data gives facilities new insights to help optimize revenue, pricing and occupancy. ABM works the leading business intelligence platforms to give clients up-to-date data to make smarter decisions. Business intelligence tools enable integration across multiple parking data systems and provide access to current ABM analytics across the country. These insights can inform dynamic pricing, set evening rates and make price adjustments on the spot.

Advanced Technologies

ABM provides its expertise on virtually every aspect of current and proposed revenue control systems to ensure that the unique needs of each facility are met. ABM is a leader in the industry and has a proven track record of successful implementations. ABM's advanced technologies include license plate recognition, mobile payment, and contactless card readers. ABM's advanced technologies are designed to improve the parking experience for both drivers and facility operators. ABM's advanced technologies are designed to improve the parking experience for both drivers and facility operators.



ABM IMPACT: Elevating the Guest Experience for Chicago's Historic Navy Pier

Constructed in 1916 and extending the length of ten football fields into Lake Michigan, historic

NAVY PIER

Elevating Performance

“As one of the top-attended destinations in the region, Navy Pier serves millions of guests on an annual basis at a very unique location. ABM has helped enhance the experiences of our guests by modernizing and improving our parking facilities.”

—**John J. O'Connell**
General Manager, Navy Pier

NAVY PIER

Elevating Performance

Enhanced Health Protocols:

Starting in 2020, touchless payment systems, enhanced cleaning protocols

Best Practices from the Largest Companies in the Country

ABM works with companies in all industries and sectors, from Fortune 500 leaders to the top parking operators, property management companies, manufacturers, airlines, airports, universities and healthcare systems.

Expanded Expertise

ABM applies best practices across all our clients. Our depth of experience in healthcare was the core of our EnhancedClean™ program that leveraged hospital-grade processes and protocols for enhanced cleaning and disinfection. The program is helping facilities in all sectors respond to the pandemic to help keep people safe.

A Culture of Dedicated Training

ABM applies a consistent and disciplined approach to training for all the services we provide. Best practices in process, training, protocols and measurement enable us to deliver higher quality and higher cost efficiencies. ABM people are trained to both perform their jobs at the highest levels but also serve as ambassadors for our clients and their facilities.

Innovation for What's Next

As an industry leader, ABM has teams identifying and prototyping new technologies and systems to optimize facility solutions and health. Instead of seeing facility solutions as a set of discrete services, we are working with many clients

B+

Square feet of commercial buildings serviced every day.

+

Years of commercial janitorial expertise.

F %+

Of Fortune 500 companies rely on ABM.

F+

Industries from Parking to Commercial Office Buildings, Manufacturing, Technology, Healthcare, Education and more.

